

## *Infone plays interesting roles in a young girl's homecoming, a police situation, and a romantic Christmas Eve.*

Last month, we asked you to submit your own stories about Infone. Many of you told us how much you like the service. We liked three stories very much and so we'll be sending \$100 to each of these Infone users who shared their stories with us.

### Infone Caddies



One role that parallels the Infone Personal Assistant is that of the professional golfer's caddy. Infone has selected a handful of caddies to wear the Infone hat on tour. Two of our sponsored caddies have had players win major championships: the

British Open and the U.S. Senior Open Championship.

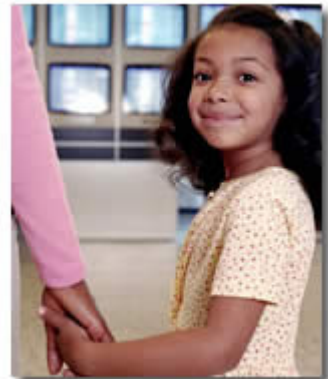
### Infone Tips

We're always trying to make Infone easier and friendlier to use. Most people know to load the Infone number (888.411.1111) into speed dial-if you don't, check out the Infone website and we'll show you how to do it for your brand of phone. And most people know how to take advantage of our "StarBack<sup>®</sup>" feature so that they can [make multiple calls on the same 89¢](#) -- but did you know that when you ask to be connected to a number our personal assistants will [email or text message you the number](#) for further reference. Store the number in your phone and you're off to the databases!

### Happy Customer Stories

**Infone helps an aunt get to the airport for a 9-year-old niece.**

Of the stories I can tell the best is when my sister and I were driving to the airport to pick up her nine-year-old niece who was flying in on her own. My sister was getting very concerned because traffic had us running late and she didn't want her niece to be sitting in the airport alone and worried about where we were. So she called 411 to get the airport number, and after explaining to the rather impatient operator that she needed to speak with a real person at that specific airport, the operator connected her to the airlines general 800 number, which was of no help at all.



Then I called Infone. The personal assistant understood what we needed and stayed on the line to be sure we were connected to the right number. My sister was elated when a real person, from the right airline, at the right airport, answered the phone and was able to help. When we arrived at the airport, about 15 minutes late, her niece was waiting with an airline staff person for us to arrive. Thanks to the very helpful Infone assistant neither my sister nor my niece, nor the airline staff for that matter, had to worry about our being late. My sister was so impressed with the service we received from the Infone assistant that she asked me about Infone and how she could sign up. When I told her there was no sign up fee, and she'd only pay for what she used, and it cost less than the alternatives, she was thrilled and decided to join right away. Thank You Infone. Your very satisfied client,

## Know Anybody Starting Off in College?

### College Students Stay On Track and in Touch

Every year millions of students head off to college and wonder how they will survive in a new environment. Now more than ever, technology can ease the stress associated with a new place and a million new faces.



Enter Infone: the perfect service for college students becoming acquainted with a new city and a busy schedule. "Infone is the perfect tool for college students who are becoming familiar with new surroundings and could use help organizing their busy lives," said Tim Timmins, president and CEO of Infone LLC. "Things that are taken for granted, like parents reminding you of birthdays, holidays and other important events, can once again be ever present with Infone, which can remind you of these important dates. Knowing you have a personal assistant who can help you adjust to a new lifestyle can be very comforting."

### Share your Story

Let us know how you like Infone, we're trying to be the best assistant you've ever had. If you have an interesting Infone story, share it with us. We'll print the best stories in the next issue of The Infone Assistant. **If yours gets published, you'll receive \$100.**

[Share your story](#)

--Jamie.

### Helping a Police Officer in a Tense Situation

Being a Police Officer for a major metropolitan city, our jobs are often hectic and can lead to a lot of confusion over the outdated and over-used radio system. It's no one's fault we simply outgrew the system too fast. So when I'm on the road I find myself calling

Infone from my cell phone a lot to get quick answers for address lookups when my dispatcher might be too busy to deal with such mundane requests.



One Saturday night while patrolling a district neighboring a busy club area, we received a 911 phone call from an off-duty officer reporting a large fight on his cell phone from a local nightclub. He was disconnected from our 911 operators before giving an address. At this time, we had no details on the fight and assumed the officer was involved and needed help. Everyone responded to the nightclub district and started looking for this nightclub but no one recognized the name the officer had given and we couldn't find him or the fight immediately. I quickly remembered the cell phone in my pocket and speed dialed Infone and asked them for the address of this night club. The Infone operator promptly gave me the address and I radioed to all the officers responding. It turns out the nightclub was in the fringe of our city and not in the same district to which the call was radioed. Our dispatcher quickly radioed the other officers in the bordering district and the fight was quickly ended without incident. The officer escaped any harm but was shaken up at being in the middle of a large and dangerous gang involved bar fight. All of the officers on my beat have Infone on their cell phones now. Thanks Infone.

--Officer Shirley

### Helping to Make a Romantic Christmas Eve

I work in New York and I was traveling home to Massachusetts on Christmas Eve to be with my family. I was looking forward to seeing my wife and children, and I forgot to get some champagne for my wife and I. We had decided to open



presents for each other Christmas Eve and let the kids open their presents on Christmas Day. It was about 9 pm and was on Interstate 91 traveling north through Connecticut when I realized I forgot to get the champagne.

Then, I remembered seeing an ad for Infone on a billboard near my home, remembered their phone number and called them. It was great. Within three minutes, I was signed up, told I had five free calls, and then the representative went to work. I told him my location on Interstate 91 and said I was coming up to Rocky Hill, Connecticut. He told me to turn off on Exit 23 and make a left after the second light. He directed me right to a liquor store that was open on Christmas Eve! I couldn't believe it. I got a bottle of champagne for my wife and I and we had a lovely evening sharing presents together.

Thank you Infone!

--Bill

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